



## Quality Policy

Our common will to live customer orientation, is the driving force for the permanent development of our competence and quality. Our ability to adapt and to innovate, the capabilities of our suppliers and the respect of the following principles are the basis for this:

➤ **Customer focus**

With the target of offering benefits against our competitors to the customers concerning product quality and service performance it is our task to make sure, that the current and the future requirements of the customers from MPT are understood and that agreed requirements are fulfilled.

➤ **Leadership and engagement**

Managers establish unity of purpose and orientation of the organization. They should create and maintain the internal business environment in which people can become fully engaged in achieving the business objectives.

➤ **Evidence-based decision making**

We take into account decisions shall be based on the analysis of data and information, so that they are permanently effective in relation to the objectives.

➤ **Process approach**

Activities and associated resources are seen and controlled as a process to better identify the opportunities and risks and to achieve the desired results more efficiently.

➤ **Suppliers as partners**

We try to increase specific competences of our suppliers in order to increase the value creation of both sides to take advantage of and to contribute developing them further.

➤ **Continual improvement**

The continual improvement of the quality management system and the overall performance of the organization represent a permanent objective.

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